VR Client Satisfaction Survey



1. Are you currently employed?			
	Response Percent	Response Count	
Yes	95.1%	39	
No	4.9%	2	
	If yes, where?	37	
	answered question	41	
	skipped question	0	
2. Does your job meet your	current needs?	Response	
	Percent	Count	
Yes	87.8%	36	
Yes	87.8% 12.2%		
		5	
	12.2%	36 5 4	
	12.2% If no, why not?	5	
No	If no, why not?	5 4 41	
No	If no, why not? answered question skipped question	4 41	
No	If no, why not? answered question skipped question	41 0 Response	
No	If no, why not? answered question skipped question	41 0 Response Count	

ember?	a or ranning in	I. How likely are you to rec
Respons Count	Response Percent	
	0.0%	Very Unlikely
	0.0%	Somewhat Unlikely
	4.9%	Neutral
	14.6%	Somewhat Likely
	80.5%	Very Likely
	vered question	
	pped question	
Respon Coun		. Please share any other o
	vered question	
	vered question	
		. Who did you talk with?
Respon		5. Who did you talk with?

4.9%

answered question

skipped question

2

41

0

Family member

7. Which VR Team served this client?

	Response Percent	Response Count
State Office - Drudik	0.0%	0
Scottsbluff - Hoffmaier	0.0%	0
North Platte - Simmons	0.0%	0
Kearney - Anderson	0.0%	0
Grand Island - Wegner/Sautter	0.0%	0
Columbus/Fremont - Niemeyer	0.0%	0
Norfolk - Mitchell	0.0%	0
Norfolk - Griffin	0.0%	0
Omaha West - Petersen	0.0%	0
Omaha - Dixon	0.0%	0
Omaha - Long	100.0%	41
Lincoln - Miller	0.0%	0
Lincoln - Rathjen	0.0%	0
Lincoln - Jenkins	0.0%	0
	answered question	41
	skipped question	0

1 Express Delivery Jun 28, 2013 11:37 AM 2 Omaha Public Schools Jun 26, 2013 2:48 PM 3 McDonalds Jun 17, 2013 12:56 PM 4 Boys Town Jun 11, 2013 12:38 PM 5 Sodexo Jun 11, 2013 11:06 AM 6 HyVee Jun 7, 2013 10:20 AM 7 Jewish Funeral Home Jun 8, 2013 9:52 AM 8 Skylark Meats Jun 3, 2013 3:58 PM 9 Safe Harbor Jun 3, 2013 10:54 AM 10 Burger King May 23, 2013 2:52 PM 11 Home Goods May 21, 2013 10:03 AM 12 HyVee May 20, 2013 4:50 PM 13 Amcon May 20, 2013 4:50 PM 14 Nebraska Machine Products May 17, 2013 1:40 PM 15 Safe Harbor May 13, 2013 2:16 PM 16 HyVee May 13, 2013 2:16 PM 17 VA May 10, 2013 2:31 PM 18 Home Depot May 10, 2013 2:31 PM 19 Farmers Insurance May 10, 2013 2:31 PM 20	Q1. Ar	e you currently employed?	
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4 Boys Town Jun 11, 2013 12:38 PM 5 Sodexo Jun 11, 2013 11:06 AM 6 HyVee Jun 7, 2013 10:20 AM 7 Jewish Funeral Home Jun 6, 2013 9:52 AM 8 Skylark Meats Jun 3, 2013 3:58 PM 9 Safe Harbor Jun 3, 2013 10:54 AM 10 Burger King May 23, 2013 2:52 PM 11 Home Goods May 21, 2013 10:03 AM 12 HyVee May 20, 2013 4:50 PM 13 Amcon May 20, 2013 10:50 AM 14 Nebraska Machine Products May 17, 2013 10:50 AM 15 Safe Harbor May 13, 2013 2:16 PM 16 HyVee May 13, 2013 2:16 PM 17 VA May 13, 2013 2:21 PM 18 Home Depot May 10, 2013 2:31 PM 19 Farmers Insurance May 10, 2013 2:31 PM 20 Goodwill Industries May 8, 2013 2:49 PM 21 Tires Plus May 8, 2013 2:49 PM 22 Thrift World May 8, 2013 11:51 AM 23 Black Hills shop May 7, 2013 10:51 AM 24 S	2	Omaha Public Schools	Jun 26, 2013 2:48 PM
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26 Embassy Suites Apr 25, 2013 2:45 PM	24	Staples	May 2, 2013 11:05 AM
	25	Buckey's	Apr 29, 2013 12:41 PM
27 Home instead Apr 22, 2013 1:17 PM	26	Embassy Suites	Apr 25, 2013 2:45 PM
	27	Home instead	Apr 22, 2013 1:17 PM

Q1. Are you currently employed?			
28	Good Karma Dog Center	Apr 22, 2013 12:14 PM	
29	Panera Bread	Apr 22, 2013 11:44 AM	
30	HyVee	Apr 22, 2013 9:37 AM	
31	LBT, Inc	Apr 18, 2013 4:15 PM	
32	HyVee	Apr 17, 2013 11:33 AM	
33	Costco	Apr 17, 2013 11:26 AM	
34	Sid Dillon/Charlie's Speed Machine	Apr 17, 2013 11:12 AM	
35	Self Employed	Apr 16, 2013 11:55 AM	
36	McDonalds	Apr 16, 2013 10:54 AM	
37	Crossmark	Apr 1, 2013 9:28 AM	

Q2. Does your job meet your current needs?			
1	not working	May 14, 2013 3:49 PM	
2	Financially	May 8, 2013 4:44 PM	
3	Not working.	May 7, 2013 12:15 PM	
4	Not getting enough hours, needs to make more money	Apr 22, 2013 11:44 AM	

Q3. What did Vocational Rehabilitation provide that was the most helpful to you?			
1	Helped get knee brace.	Jun 28, 2013 11:37 AM	
2	Bought me some shoes	Jun 26, 2013 2:48 PM	
3	Having the job coaching.	Jun 17, 2013 12:56 PM	
4	Hearing Aids	Jun 11, 2013 11:06 AM	
5	Interview strategies.	Jun 7, 2013 10:20 AM	
6	Work clothes and gear.	Jun 3, 2013 3:58 PM	
7	Support	Jun 3, 2013 10:54 AM	
8	Job search.	May 23, 2013 2:52 PM	
9	Individualized counseling	May 21, 2013 10:03 AM	
10	Help with job search.	May 20, 2013 4:50 PM	
11	Schooling and gas money for school.	May 20, 2013 10:50 AM	
12	Job coach.	May 16, 2013 12:40 PM	
13	Glasses and clothing.	May 13, 2013 2:16 PM	
14	Resume building skills.	May 13, 2013 1:21 PM	
15	Resume skills.	May 10, 2013 2:31 PM	
16	Resume skills.	May 10, 2013 9:27 AM	
17	Help with job search application process.	May 8, 2013 4:44 PM	
18	Help getting through school and new hearing aids.	May 8, 2013 2:49 PM	
19	Encouragement.	May 8, 2013 11:51 AM	
20	Support and encouragement.	May 7, 2013 12:15 PM	
21	Help with finding job.	May 7, 2013 10:51 AM	
22	Help with work equipment.	May 2, 2013 11:05 AM	
23	An advocate.	Apr 29, 2013 12:41 PM	
24	Interview strategies. Resume skills.	Apr 26, 2013 4:44 PM	
25	Help with job search, resume skills.	Apr 22, 2013 1:17 PM	
26	Referral to Easter Seals to resolve benefit issues	Apr 22, 2013 12:14 PM	
27	Job search, Referral to Autism Society of Nebraska	Apr 22, 2013 11:44 AM	

Q3. WI	Q3. What did Vocational Rehabilitation provide that was the most helpful to you?			
28	Job search.	Apr 22, 2013 9:37 AM		
29	Interviewing skills	Apr 18, 2013 4:15 PM		
30	Help find a job.	Apr 17, 2013 11:33 AM		
31	Job search	Apr 17, 2013 11:26 AM		
32	Re-writing my resume	Apr 17, 2013 11:12 AM		
33	Support and encouragement.	Apr 16, 2013 11:55 AM		
34	Provided bus tickets.	Apr 16, 2013 10:54 AM		
35	Help with accommodations for working.	Apr 1, 2013 9:28 AM		

Q5. Ple	Q5. Please share any other comments or suggestions you may have.			
1	Everything was done accordingly in my case. I wouldn't say anything bad.	Jun 28, 2013 11:37 AM		
2	Wish it was more simple. Takes too much time. Don't think they understand the real world.	Jun 11, 2013 12:38 PM		
3	Just terrific.	Jun 11, 2013 11:06 AM		
4	Nice people who don't talk down to me even though I have a disability.	Jun 7, 2013 10:20 AM		
5	Process could be fast.	Jun 3, 2013 3:58 PM		
6	I like that VR works with Community Alliance Work Source.	Jun 3, 2013 10:54 AM		
7	Awesome program. helped me a lot.	May 20, 2013 10:50 AM		
8	Need to train on Govt Apps through USA Jobs.	May 10, 2013 4:11 PM		
9	Everyone I worked with did great job.	May 10, 2013 2:31 PM		
10	Should advertise better.	May 8, 2013 4:44 PM		
11	Jen was Amazing.	May 8, 2013 11:51 AM		
12	The people are wonderful.	Apr 29, 2013 12:41 PM		